

College Works Painting Reference Letter
Lisa Wallender
590 Binscarth Road
Los Osos, California 93402

I wish to commend your company on its decision to hire Mr. Gabe Randall as a Branch Manager this year. I contracted with Mr. Randall to paint my house this summer, and am very pleased with the outcome.

590 Binscarth Road
Los Osos, California 93402
July 19, 2005

Mr. Johnny Rhees
College Works Painting
16582 Langley Avenue
Irvine CA 92614

Dear Mr. Rhees,

I wish to commend your company on its decision to hire Mr. Gabe Randall as a Branch Manager this year. I contracted with Mr. Randall to paint my house this summer, and am very pleased with the outcome. Gabe was a pleasure to work with, displaying a good nature and great patience with me during the decision-making process. He was very accommodating of every request I had, and researched every question that I asked. I believe that Gabe was entirely forthright with me on all matters related to this job. His conduct was very professional at all times. He did everything he said he would do, and always in a timely manner. His communications with me were clear; I always felt well informed, and I felt like I could ask Gabe about anything and get a straightforward answer.

Besides being a pleasure to work with, Mr. Randall also found an excellent crew to perform the actual preparation and painting work. They did top-quality work, and were also pleasant to talk with. They took excellent care with my house, including respecting my requests to be especially careful about some matters. For example, in order to reach an upstairs deck, the crew had to walk through my house. I recently installed new flooring, and requested that they take extra care not to mar it. They were 100% complaint with my request, and my flooring looks as great now as before this job.

One thing I especially appreciate is the attention to quality that Gabe and his crew exhibited. The job took slightly longer than predicted, but they took the necessary time to complete it well; they did not rush to finish the work, thereby compromising on the quality. This included adding one important last-minute item that I had failed to include in the original scope of work (my oversight). And although the job took slightly longer than predicted, the overall time was excellent; they completed all work in less than one week, and stayed on the job until it was done; they did not go back and forth between my house and other jobs.

I would recommend Mr. Randall for any position for which he might apply, now or in the future. He is a responsible person and a pleasure to work with.

Sincerely,

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