

Michael & Nancy Sheehan
12829 Jasmine Court
Sterling Heights, MI 48313

July 2nd, 2005

We are gladly writing this letter of recommendation for College Works Painting. Today we sat down with Evan Wood, our Branch Operator, to review the overall job. What a positive experience! Evan was professional and confident from the start, explaining the finer points of prepping, priming, and painting (done the right way!) Frankly, I know just enough about painting houses to be dangerous, but enough to understand that Evan and College Works have got it down to a science. Of course, we also received other quotes, and also an estimate for vinyl siding. In the end, it was Evan and College Works that won us over. We even decided to have our fence painted as well!

Bright and early every morning Evan and "the crew" would be hard at work. They were great people, polite and friendly. If anything unexpected came up, we were made aware. If the weather turned sour, they'd do what they could, and let us know when they'd be back. At the end of every day Evan would have a "walk-through" to review the day's work and answer any questions we had. Basically, we were always involved in the project, and that was a good feeling. More proof of professionalism and customer service.

Beginning to end, having College Works Painting work on our home has been very satisfying. We have a look that we love, we know it will last because it was done right, we were involved every step of the way, and we have a Quality Guarantee from a company we've grown to trust. What's not to like?

So this is also a thank-you note – to Evan Wood for being a professional, responsible, and personable guy, and to College Works Painting for doing excellent work at a low price and giving us a home we can be proud of.

Sincerely,

Michael & Nancy Sheehan