

College Works Painting Reference Letter
Cheryl B. Robertson
2878 Sorrento Avenue
Ann Arbor, Michigan 48104

We recently hired College Works Painting to paint our front porch – the railing, a swing, the trim, and the ceiling and floor area. We worked with Andrew Hwang, the regional manager for Ann Arbor.

8 July 2004

College Works Painting
1505 E. 17th St., Ste 210
Santa Ana, Ca 92705

To Whom It May Concern:

We recently hired College Works Painting to paint our front porch – the railing, a swing, the trim, and the ceiling and floor area. We worked with Andrew Hwang, the regional manager for Ann Arbor. Andrew responded very promptly to my initial call and made a concerted effort to get in touch with me. He met with my husband and me a few days later and was very thorough in reviewing the work we wanted to have done and explaining our options. He did not feel comfortable doing one piece of the project we proposed and my husband and I both appreciated that he was not willing to take on work that his crew was not trained to do.

Kou Yang, the young man who did the majority of the work, arrived promptly, did an excellent job cleaning up each day, and completed the project to our complete satisfaction.

Andrew was obviously truly dedicated to making sure that we were happy with all aspects of the work. He handled the project very professionally and courteously.

We would be pleased to use Andrew and his crew, and College Works Painting again and would be happy to recommend them to others.

Sincerely,

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