

College Works Painting Reference Letter
Judy Lee Rawles,
Santa Barbara

I am writing to express my appreciation for the way that Masket worked with my husband and me during the process of re-painting portions of our home.

8 August 2010

To Whom It May Concern

I am writing to express my appreciation for the way that Masket worked with my husband and me during the process of re-painting portions of our home.

My husband and I liked Michael's forthright explanation of the painting services he offered and his explanation of the learning process out of which this program originated. I like the fact that he was clearly committed to his own continuing education and increasing skills-mastery. He listened respectfully to our concerns and modest needs for painting, and patiently worked with us so that the final contract met our needs, and was not laden with unnecessary frills. This process took a lot of time, and set the tone for our experience throughout the entire time we worked together.

Michael was responsive when we needed to amend the contract, consideration of the special challenges we presented, and open to our feedback throughout the process. We were also very favorably impressed with the young man he had selected as members of his painting crew, as they, too, were courteous and friendly.

Michael informed me throughout the preparation and painting process when he found problematic areas in some of the boards and gutters, and when I asked, shared suggestions as to how I might proceed to find people with the skills to make the necessary repairs.

My husband and I were pleased with the finished job, and are happy to recommend Michael Masket.

He is conscientious, hard working, reliable, listens respectfully to others, worked collaboratively with my

husband and me, as well as with each person in his painting crew, and possesses excellent communication skills.

Michael Masket's personal and professional skill made the entire process a very positive experience for us. I am happy to recommend him to you, without reservation.

Sincerely,

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