

College Works Painting Reference Letter
Jeannette L. Gutierrez
306 Mulholland St.
Ann Arbor, MI 48103

Our recent experience with College Works was terrific and we would recommend this company's services to anyone. Regional Manager Lulu Deng, Managers Charlie, Ryan and Kristin, and the rest of the team were an absolute pleasure to work with and were responsive to our many requests and concerns.

Jeannette L. Gutierrez
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Ann Arbor, MI 48103

June 5, 2004

To Whom it May Concern:

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As project manager, Lulu was truly a great communicator, keeping us updated on the progress of our job with phone calls and daily walk-throughs. The team worked hard to ensure that quality work was performed to our satisfaction and to minimize the impact of the project to our yard and plantings. Every effort was made to elicit feedback from us at every step of the way, and our suggestions were heard and acted upon promptly. Several days were spent prepping the house, which is the most important part of any paint job.

The team was fastidious about identifying rotten wood and trouble spots and bringing them to our attention rather than just painting things over, and their flexibility in working with and around our carpenter was appreciated. Our yard was left neat and clean when the job was done, and many thanks to Charlie for an above-and-beyond sweep up job that made our brick walkway look like new.

Sincerely,

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