

6/16/2008

*I think I have just met the next CEO of College Works Painting. Alan Filush impressed me the moment he came to my home - during a snowstorm. He was trying to line up painting jobs for the summer. It was March and I wasn't interested but then I read his brochure and gave him a call.*

*I reached Alan right away. He told me he'd come back to my home again to tell me more about his business and give me an estimate. Alan spent more than one hour looking at my home and explaining exactly what he was going to do. He gave me a very competitive bid and put all that he promised in writing. I was impressed by his professionalism and his energy. Not only was Alan he running this business but he was a full time business major at the University of Michigan. No small feat.*

*Alan came back to my house twice before starting the job. His employees showed up when they said they would, were neat, courteous and professional. They worked especially hard because Alan promised to have the job done by mid June and there was an incredible amount of rain. In fact, the rain began to wash away some of the paint but Alan on his own initiative and at his expense added another coat. The job looked so superb I told him I didn't mind if he kept his signs on my lawn.*

*I work in the media and frequently hear about contractor disputes.*

*It was so refreshing to see someone go above and beyond what is expected. I would hire his company again in a flash and would be happy to speak to prospective customers.*

*Anne Schieber*