College Works Painting Reference Letter May Beth Kunde–Anderson 619 South Humphrey Ave. Oak Park, IL 60304

I am writing to recommend Norberto Rivera, who recently manage a team from Collegeworks Painting at my home in Oak Park, Illinois. From the first time Norberto stopped by my home in March through he completion of the work this week, he was always professional, competent and reliable.

Untitled

June 4, 2005

To Whom It May Concern:

I am writing to recommend Norberto Rivera, who recently manage a team from Collegeworks Painting at my home in Oak Park, Illinois. From the first time Norberto stopped by my home in March through he completion of the work this week, he was always professional, competent and reliable.

I was impressed by the amount of contact Norberto had with me as a customer; I always knew what stage the project was in and what to expect next. He called regularly, and was here morning and evening the days the painter were here.

He was also respectful of my budget limits; even though he showed me the value of a higher level of service, he was happy to oversee just the limited work I could afford at this time. Mr. Rivera was an effective salesperson and manager.

Sincerely.

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Mary Beth Kunde-Anderson 619 South Humphrey Ave. Oak Park, IL 60304