

College Works Painting Reference Letter  
Ralph & Nancy Ely  
42868 Brookstone Drive  
Novi, Michigan 48377

My husband, Ralph, and I want to take this opportunity to express our sincere gratitude and appreciation for the excellent job Mary Ellen Farrell completed in managing and coordinating the project of painting our home's exterior. We had deliberated for several years about doing this but were not comfortable about whom we could trust to handle this job.

Ralph & Nancy Ely  
42868 Brookstone Drive  
Novi, Michigan 48377

August 4, 2004

CollegeWorks Painting  
1505 E. 17<sup>th</sup> Street  
Suite 210  
Santa Ana, CA 92705

RE: Mary Ellen Farrell – Branch Operator (MI)

To Whom This May Concern:

My husband, Ralph, and I want to take this opportunity to express our sincere gratitude and appreciation for the excellent job Mary Ellen Farrell completed in managing and coordinating the project of painting our home's exterior. We had deliberated for several years about doing this but were not comfortable about whom we could trust to handle this job.

I must say, I was skeptical when Mary Ellen solicited us by coming to our front door. We had heard horror stories of other college painting groups. Nevertheless, Mary Ellen, with her warm and welcoming style, her presentation, her professionalism and complete honesty, we were convinced that evening that she could manage her crew (Adam and Cory) and deliver on her promise to do a good job and one that would last. Throughout the project, Mary Ellen demonstrated solid leadership capabilities, far beyond what I would have ever imagined someone of her young age could exhibit. Mary Ellen is truly an amazing young student, individual and professional. You are lucky to have her representing your organization.

I would highly recommend Mary Ellen and CollegeWorks Painting to any of my friends, family or colleagues for exterior house painting and deck refinishing.

Sincerely yours,

Nancy Ely

cc: Mary Ellen Farrell

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