

College Works Painting Reference Letter  
Matthew B. Levine

July 24, 2004

College Works Painting  
April Prothero

Re: Painting at 8935 East Calle Del Palo Verde, Scottsdale, Arizona

To Whom It May Concern:

My wife and I recently contacted with your company to paint the exterior of our home. The purpose of this letter is to provide you with an account of our experience with your representative, April Prothero and her crew of painters (Mike G. and Mike R.) and to express our satisfaction and appreciation for their hard-work and professionalism.

We have been homeowners for several years and, as you might expect, have had the opportunity to contract with people in many industries for improvements, renovations, repairs, etc. to our houses. Oftentimes, while the work quality might be satisfactory, the customer relations and communication leave something to be desired. In other instances, the opposite is true. Rarely have we found a combination of top-notch work quality and impeccable customer relations. We can now add College Works Painting, Ms. Prothero and her crew, to the list of experiences exceeding our expectations in all facets.

April has a natural sense of how to treat a client with courtesy and respect. Her knowledge and enthusiasm instill client confidence in her capabilities as a businessperson. Throughout the painting of our home, April was accessible, informative and honest. Such innate skills brighten her future with whatever business career she pursues. Her and the crew were friendly, hard-working, prompt and fair. I will recommend them without reservation to friends and family.

From the corporate standpoint, it is readily apparent that College Works prides itself on hiring the type of people who will enhance the reputation of the company. From our standpoint, you have succeeded in your efforts. Thank you for employing professionals who work hard, perform quality work and who take care of their customers.

Very truly yours,

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