

College Works Painting Reference Letter
Linda K. Brown
1764 So. 1900 East Salt Lake City,
UT 84108

I have recently had the trim on my house painted by Andrew Rojas and his crew. Andrew asked me to write a letter to you stating my feelings regarding the work done and those doing it.

Linda K. Brown
1764 So. 1900 East Salt Lake City,
UT 84108

June 07, 2004

College Works Painting
1505 E. 17th Street, Suite 210
Santa Ana, CA 92705

Gentlemen:

Letter of Recommendation

I have recently had the trim on my house painted by Andrew Rojas and his crew. Andrew asked me to write a letter to you stating my feelings regarding the work done and those doing it.

Andrew had a difficult time getting the work done due to not having a dependable crew and some weather interference. After two false starts by painters who accomplished very little and did not remain on the job, I was happy to meet Michelle and Chris who completed the work in 1 1/2 days. They did excellent work and worked very hard.

I would like to suggest that it may be beneficial to Andrew and to the company in general if time were spent teaching the Branch Operators good management techniques, especially organization and prioritization. These issues seem to be at the root of the problems Andrew had in accomplishing the work. Andrew appears to be well intentioned, but would benefit greatly from such instruction.

Sincerely,

Linda K. Brown

cc: Andrew Rojas

Linda K. Brown



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LINDA K. BROWN