

College Works Painting Reference Letter  
Lela E. Taussig  
Chinkie Taussig – Consultant  
e-mail: chinkie@rocketmail.com

I wanted you to know that Fred and I have been very Pleased with every step of the guarantee work! I must admit that, when I expected a hassle. Instead, it has been a good experience from that very first encounter!

Dear Sean:

I wanted you to know that Fred and I have been very Pleased with every step of the guarantee work! I must admit that, when I expected a hassle. Instead, it has been a good experience from that very first encounter!

To begin with, the office told me that within a week I would have a letter confirming my call and my concerns about the paint. I was also told that there would be someone to inspect the site at some point in June. The letter arrived in just a few days—and, at the end of May, so did you!

Your walk-through and assessment of our needs was very professional. Soon after that, Chris arrived to verify these needs and then talk with you. It seemed that in no time, Amir was here with other workers to start the scraping and priming. I loved the new tool that really smoothed out the wood as it knocked off the loose paint!

I was also impressed with the matching of the paint. This is a very old house, the previous paint had been on about a year and a half, and the east and west sides of the house had faded differently! What a challenge you had ! I must say that you did a great job! Truly there is no break line between the new paint and the existing one.

Lastly, I would like to compliment the hard work of the painters. They kept steadily at their work and seemed to have a real sense of pride in making this right for us. I couldn't have asked for more. They really are to be commended for their efforts.

In summary, though I am sorry this work had to be done, I am so very pleased with the professionalism throughout. Thank you so much for making this old house look lovely once more!

Sincerely,

Lela E. Taussig

Chinkie Taussig – Consultant  
e-mail: chinkie@rocketmail.com

Dear Sean:

I wanted you to know that Fred and I have been very pleased with every step of the guarantee work! I must admit that, when I called the main office about the need for this, I expected a hassle. Instead, it has been a good experience from that very first encounter!

To begin with, the office told me that within a week I would have a letter confirming my call and my concerns about the paint. I was also told that there would be someone to inspect the site at some point in June. The letter arrived in just a few days-and, at the end of May, so did you!

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