

College Works Painting Reference Letter
Patricia R. Elmi

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September 5, 2008

College Works Painting
1682 Langley Avenue
Irvine, CA 92614

Att: Steven Antonio

Steven:

Re: Letter of Appreciation for Bill First and his team

As discussed earlier today, I want to commend Bill First and his team on the good job they did on my house. I would highly recommend Bill to others because he is a true professional who takes his job seriously

It seems that the first team of painters didn't do the correct "prep" work as indicated on the work order, and I was not satisfied with the outcome. Therefore I called your office and Bill got in touch with me and basically "fixed" to the best of his ability, the problems from the first paint job in July, 2008. Unfortunately, the gouges on the entire right side of the house were too deep and Bill could only do so much.

Again, I commend Bill and his team on their effort, and would like to you give him some type of appreciation form me for a "job well done".

Thank you

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