

College Works Painting Reference Letter
Nick McDonald
309 Royal Oak Drive
Bel Air, Maryland 21015-6258

I am writing to commend your firm for the performance of Ms. Laura Anthony, Branch Manager and her crew in the painting of both our home and our deck this summer. As one of the few aluminum-sided houses left in our neighborhood and after many years of deferred maintenance, the preparation work was extensive.

Nick McDonald
309 Royal Oak Drive
Bel Air, Maryland 21015-6258

July 7, 2005

College Works Painting
1682 Langley Avenue
Irvine, CA 92614

To Whom It May Concern:

I am writing to commend your firm for the performance of Ms. Laura Anthony, Branch Manager and her crew in the painting of both our home and our deck this summer. As one of the few aluminum-sided houses left in our neighborhood and after many years of deferred maintenance, the preparation work was extensive. We had new windows installed recently and we were very concerned about the trim work around the shutters. Ms. Anthony's and her team did a thorough job of masking the house and protecting our flower beds, so that the outcome was superb.

Ms. Anthony's team of Edwin and Ben was extremely courteous in our interactions throughout the two weeks they were on-site while working on our home. I should also note that Ms. Anthony faced several logistic challenges with this job. On several occasions, she and her crew had to cooperate with previously-scheduled contractors, including a tree-removal company, a rain-gutter installation company, and myself, as I replaced fascia boards in the evening.

Finally, natural elements were a consideration, as Ms. Anthony adapted to a very hot and humid two weeks, ending with a tropical depression and "killer" yellowjacket bees that stung one of her crew members. Undaunted, he was back at the work the next day, painting with one eye swollen shut.

Our College Works Painting experience has been very positive and we will be leaving Ms. Anthony's sign up throughout the summer as a means of encouraging our neighbors to utilize College Works services. After twelve years at the same address, thank you for our "brand-new" home!

Sincerely,

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